# **Strategic Planning Results**

Sorted By: Planning Priority

Planning Year: 2014-2015

**Planning Priority:** Annual Priority #5 - Provide the necessary technol

**Planning Unit: Unit Manager Unit Code:** College Annual Plan Sewell, Steve 20100

Obj ID **Objective Objective Purpose Objective Status** Provide the necessary technology and 1458 Operational

teaching resources (Supports Strategic Goal

#5)

In Progress

### **Objective Description**

Provide the necesary technology and teaching resources for all classrooms and learning formats. (Supports Strategic Goal #5)

#### **Assessment Measures**

Date	Description
09/29/2014	Actual implementation of recommendations coming out of SSC Committee #5.

#### **Intended Results**

Date	Description
09/29/2014	Implementation of recommendations coming out of SSC Committee #5.

#### **Actual Results**

Date	Description
08/28/2015	Three recommendations produced by the Student Success Council Committee #5 were approved by the Student Success Council and the President's Cabinet for implementation.
	Recommendation #1: A recommendation that the IT Department adjust their work schedules so that IT services can be provided to the campus, including North County, from 7 a.m. to 9 p.m. This adjustment occurred and now IT provides services from 7 a.m. to 9 p.m.
	Recommendation #2: A recommendation that the Human Resources Department develop a new qualitative candidate assessment form. The form was completed and the intended result is that it will lead to improved assessment of candidates' qualifications, selection of successful candidates based on nondiscriminatory job-related criteria, and finally, enhancement of the quality of faculty and staff.
	Recommendation #3. A recommendation to identify additional instructional locations in the North County area. The intended goal is to locate suitable locations for expansion in the North County area. This is an ongoing objective as the search for suitable locations for expanding instruction in the North County area continues.

### **Use of Results**

Date	Description
No Data to Display	

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30100 Library Park, Kathryn

Obj ID Objective Objective Status

1402 Adequate Collections & Services Operational Ongoing

### **Objective Description**

Provide and support student and faculty access and user privileges to adequate library collections and services and to other learning/information resources consistent with the degrees offered through ownership or formal arrangements or agreements. Collections, resources, and services will be sufficient to support all College of the Mainland educational, research, and public service programs. (SACS 2.9)

#### **Assessment Measures**

Date	Description	
09/28/2012	Student surveys.	

#### **Intended Results**

Date	Description
09/28/2012	90% of students will find COM Library resources and services satisfactory.

#### **Actual Results**

Date	Description
09/04/2015	Survey responses indicate that 100% of students surveyed find library services and resources adequate.

### **Use of Results**

Date	Description
09/04/2015	COM Library will continue to survey students to help determine if library resources and services are adequate for their needs. In addition, faculty will be invited to give feedback on library resources and services as well as getting feedback from the Library Committee.

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1403 Appropriate Facilities & Learning Resources Operational Ongoing

## **Objective Description**

Provide facilities and learning/information resources that are appropriate to support the College of the Mainland teaching, research, and service mission. (SACS 3.8.1)

### **Assessment Measures**

Date	Description
09/28/2012	Budget analysis.
09/28/2012	Student survey.

#### **Intended Results**

Date	Description	
09/28/2012	Acquisition of resources by subject will be in line with circulation of resources by subjects.	
09/28/2012	90% of students will indicate that they found the information needed for their research using COM Library	
	resources.	

### **Actual Results**

Date	Description
09/04/2015	Survey responses indicate that 91% of students surveyed found the information needed for their research using COM Library resources.
	**Most library book expenditures align with circulation within 1-2%.

### **Use of Results**

Date	Description
09/04/2015	The library will continue to survey students on library services and resources.  The library will continue to analyze the circulation of materials in relation to purchasing.  The library will align resources and services with the new core curriculum.

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Obj ID	Objective	Objective Purpose	Objective Status
1406	Remote Access	Operational	Ongoing

## **Objective Description**

Ensure that all students, regardless of where they are located, have access to library/learning resources and expert assistance to support the courses they are taking. (SACS DE Best Practices)

### **Assessment Measures**

Date	Description
09/28/2012	<ul> <li>-Number of Online database and eBooks and usage statistics.</li> <li>-Number of LibGuides, usage statistics, and Google Analytics data.</li> <li>-Number of LibAnswers, usage statistics, and Google Analytics data.</li> <li>-Virtual Librarian roster.</li> </ul>

### **Intended Results**

Date	Description
09/28/2012	-Online databases and eBooks will be available to studentsLibGuides will be available to studentsLibAnswers will be available to students100% of faculty requests for a Virtual Librarian will be filled.

### **Actual Results**

Date	Description
09/04/2015	COM Library provided access to 81 licensed databases; 62 from TexShare and 19 are from COM. Through these databases COM students, faculty and staff have access to these full text/media sources: 3,027 news sources; 22,939 journals; 233,162 eBooks; 44,345 videos; 98,501 audio; 573,766 transcripts; 5,494,576 images; 707 tests/tutorials and 18,376,525 primary documents and 6,852,452 essays and other resources.  COM Library currently has 271 published guides which had 525,177 views.  Library staff answered 6,250 questions; The LibAnswers Knowledgebase, where student help themselves with previously answered questions received 759,849 views.
	COM Library received 52 requests for the Virtual Librarian and all were filled.

### Use of Results

Date	Description
09/04/2015	The library will continue to support the mission of the College with library instruction, guides and research assistance as needed online.

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30200 Instructional Technology (Inactive 2015-2016) Wortman, Janet

Obj ID Objective Objective Status

the use of multimedia technology and related

Maintain a high level of support for the Operational Ongoing campus community and faculty members in

applications.

### **Objective Description**

1400

In support of College Strategic Goal #5 we will provide a high level of support for the campus community and faculty members in the use of multimedia technology and related applications.

#### **Assessment Measures**

Date	Description
08/01/2014	Requests for support will be responded to within 4 hours during normal business hours.
09/12/2014	Formal and on-demand training will be provided to faculty members throughout the school year to support courses with a QEP component.

#### **Intended Results**

Date	Description
08/01/2014	Requests for support will handled quickly and proficiently.
09/12/2014	Faculty will feel more confident about conducting courses that contain a QEP component.

#### **Actual Results**

Date	Description
06/26/2015	Instruction received prompt, courteous support throughout the school year decreasing downtime and increasing productivity.
	Faculty were provided training opportunities on topics designed to help them incorporate technology into their curriculum.

### **Use of Results**

Date	Description
No Data to Display	

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In support of strategic goal #5, an audio playlist will be developed for use at college

and public events.

Operational In Progress

## **Objective Description**

Establish and maintain a COM iTunes audio playlist for use at campus events.

### **Assessment Measures**

Date	Description
09/12/2014	Establish an iTunes account by 9/30/14.
09/12/2014	Build a playlist of at least 30 songs from varying genres by 12/15/2014.
09/12/2014	Publish the playlist by 12/15/14 and invite suggestions for future expansion.

#### **Intended Results**

Date	Description
09/12/2014	To provide campus event planners with a playlist of music they can request for any campus event.

#### **Actual Results**

Date	Description
06/26/2015	A COM media service iTunes account was created in September 2014.
	89 titles were legally acquired between September and December. Titles fall into the following genres:
	Alternative, Ambient, Country, Dance, Electronic, Hip/Hop/Rap, Holiday, Pop, R&B and Rock.
	The playlist was distributed by email on January 8, 2015.

### **Use of Results**

Date	Description
06/26/2015	Event facilitators request music to enhance their events.
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30300 Distance Education (Inactive 2015-2016) Wortman, Janet

Obj ID Objective Objective Status

Maintain a hig level of support for distance education students and faculty members in

the use of distance education related

applications.

Operational In Progress

### **Objective Description**

1398

In support of College Strategic Goal #5 we will maintain a high level of support for distance education students and faculty members by providing training and support in the use of distance education related applications.

#### **Assessment Measures**

Date	Description
08/01/2014	Support requests will be responded to within 4 hours during normal business hours.
09/12/2014	Provide 10 or more on-demand training sessions to faculty members throughout the school year on COM's course management system and other distance education related software applications.

#### **Intended Results**

Date	Description
08/01/2014	Faculty and students will have a majority of their distance education technical questions answered quickly and accurately.
09/12/2014	Faculty will received needed training at a time that is convenient and works around their teaching schedule.

#### **Actual Results**

Actual Nesults	
Date	Description
06/26/2015	In academic year 2014-2015, 4 OCR sessions were offered 2 sessions for fall & 2 sessions for spring convocation, 2 select Blackboard topic sessions were conducted for the IRW faculty and, to date, 75 on-demand sessions have been conducted for 47 faculty & staff members over 24 topics.
	Faculty and staff members include:
	Abshire, Jason Acero, Carmen Anderson, Carla Barber, John Biscoe-Ingram, Debbie Bordwine, Cheryl Brasher, Heather Bridges, Doreen Burton, Clen Cervantes, Tammy Christina Bergvall Collins, Crystal Dampeer, Angela Delfin, Sophia English, Patty Frieze, Kay
	Glover, Bruce Gray, Mayuko Gregory, Andrew Gundermann, Molly Hacker, Lisa Hall, Lisa

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Hammer, Jere Hammett, Beth Harris, Kevin Helms, Tammi Heyward, Derrick Holowaty, Toby Larsen, Marilyn LeMaster, Susan Lowry, JaMargaret McCreight, Mary Mickens, Cynthia Moran, Cathy Napoli, Susan Naranjo, Rafael Plasek, Susan Rahman, Selina Rondeau, Sandra Serda, Dalel Sharp, Guinn Terri Davis Walton, Bridget Willis, Martha Wilson, Gary Zavala, Sandra

Topics include:

Archive & Import

Bb set up Course Menu tabs & folder, Import syllabi & CV into table

Bb (Blackboard) Wiki

Brainstorming for Pre Nursing orientations

Built in SafeAssign in Assignment tool

Calculated Columns & set up weighted columns in the Grade Center

Course Design

**Date Management** 

**Download Grade Center** 

Implement online course review recommendations

Import & deploy Student Technology Survey

Insert QR codes

Jing

Mash-up tool Bb

Organize Grade Center categories

Prep Course for online course readiness review

Reports & tracking progress in Bb

Respondus

ı	Out the state of the last fee Detective Out to
l	Set up customized rules for Retention Center
	StudyMate
	SoftChalk Cloud
	SoftChalk Desktop
	Test Exceptions
	VoiceThreads
1	

## **Use of Results**

Date	Description
06/26/2015	Faculty have been exposed to new information about technology and software they can use to enhance their courses to increase student engagement and success.

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30700 Instructional Lab Department Cutaia, Janis

Obj ID Objective Objective Purpose Objective Status

1428 Inventory Operational Ongoing

## **Objective Description**

Create an Excel workbook documenting inventory in all Instructional Labs.

### **Assessment Measures**

Date	Description
09/23/2014	Departmental members will document inventory in spring semester. Supervisor will review inventory and maintain for college use.

### **Intended Results**

Date	Description
09/23/2014	To create accurate inventory of the labs.

### **Actual Results**

Date	Description
09/04/2015	Results attached

### **Use of Results**

09/04/2015 To maintain an inventory of lab equipment and what Instruction will need for the following year	Date	Description
To maintain an involvery of lab oquipmont and what metadation will need for the following year.	09/04/2015	To maintain an inventory of lab equipment and what Instruction will need for the following year.

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1429 Teaching/Open Lab Equipment Operational Ongoing

## **Objective Description**

Collaborate with IT Services on equipment purchased for the Instructional Teaching Labs/Open Labs.

### **Assessment Measures**

Date	Description
09/23/2014	Ensure all faculty and students have to equipment to work with according to their needs.

### **Intended Results**

Date	Description
09/23/2014	To ensure all students and faculty are served properly in the teaching and open labs at College of the Mainland.

### **Actual Results**

Date	Description
09/04/2015	New equipment was installed. Special software was ordered. Labs and computer classrooms were updated.

### **Use of Results**

Date	Description
09/23/2014	To use for collaboration with IT Services for purchases required.

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35900 Public Services Careers Anderson, Carla

Obj ID Objective Objective Status

1550 Fire Tech - Resolve storage and Operational In Progress

transportation issues of equipment

### **Objective Description**

Research and obtain a 7' x 16', 2 axle storage trailer to transport and store training equipment necessary for skills training for the Fire Academy for off-site training days.

#### **Assessment Measures**

Date	Description
10/15/2014	Documentation of purchase of equipment

### **Intended Results**

Date	Description
10/15/2014	Acquisition and utilization of trailer to transport and store training equipment to off-site locations

#### **Actual Results**

Date	Description
09/04/2015	The Fire Tech program has purchased a 16' x 7' storage trailer to transport and store training equipment for skills training.

### **Use of Results**

Date	Description
No Data to Display	

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1552 Fire Tech - Obtain additional hazardous Operational In Progress

course

materials equipment for HazMat Technician

## **Objective Description**

Obtain additional hazardous materials equipment for HazMat Technician course; research and order Patch and Plug kits and Plug N' Dike.

### **Assessment Measures**

Date	Description
10/15/2014	Documentation of purchase of the equipment

### **Intended Results**

Date	Description
10/15/2014	Purchase and utilization of additional HazMat training equipment to enhance skills training.

### **Actual Results**

Date	Description
09/04/2015	The following hazmat equipment has been purchased: hazmat suits, boots, gloves and consumables such as duct tape, etc.

### **Use of Results**

Date	Description
No Data to Display	

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1553 Fire Tech - Apply for a grant for fire training Operational Not Started

facilities and equipment

## **Objective Description**

Research and apply for applicable grants for fire training facilities and equipment.

## **Assessment Measures**

Date	Description
10/15/2014	-number of applicable grants identified -approval of a grant

## **Intended Results**

Date	Description
10/15/2014	-Identification of various grants to serve our Fire Tech needs;
	-Approval of a grant to fund much needed fire training facilities and equipment.

### **Actual Results**

Date	Description
No Data to Display	

### **Use of Results**

Date	Description
No Data to Display	

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1554 Law Enforcement Academy Operational Ongoing

## **Objective Description**

Law Enforcement Academy will monitor its compliance with TCOLE standards regarding organization of rosters, learning objectives, assessment instruments and instructor qualifications.

### **Assessment Measures**

Date	Description
10/15/2014	TCOLE site review reports

### **Intended Results**

Date	Description
10/15/2014	Full compliance with TCOLE rules and regulations

### **Actual Results**

Date	Description
No Data to Display	

### **Use of Results**

Date	Description
No Data to Display	

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1559 EMS - Obtain "Sim Jr" (pediatric simulator) Operational Not Started

## **Objective Description**

Investigate the purchase of Laerdal "Sim Jr" (pediatric simulator similar to SimMan). If possible, purchase the equipment in order to fulfill necessary skills for EMT-B, Intermediate and Paramedic students.

### **Assessment Measures**

Date	Description
10/15/2014	Documentation of purchase of Sim Jr by end of school year.

### **Intended Results**

Date	Description
10/15/2014	Equipment (Sim Jr) purchased to be utilized by students in skills training.

### **Actual Results**

Date	Description
09/04/2015	A pediatric SIM baby was purchased during Spring/Summer 2015 for the EMS program.

#### **Use of Results**

Date	Description
No Data to Display	

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1560 EMS - Prepare accreditation report Operational In Progress

## **Objective Description**

Prepare accreditation report for EMS program which is due 3/2015.

### **Assessment Measures**

Date	Description
10/15/2014	Comments by accrediting body of the report, and any deficiencies therein

### **Intended Results**

Date	Description
10/15/2014	The completion of a thorough, accurate report containing all of the information necessary for reaccreditation.

### **Actual Results**

Date	Description
No Data to Display	

### **Use of Results**

Date	Description
No Data to Display	

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1561 EMS - Accreditation Visit Operational Not Started

## **Objective Description**

Conduct the accreditation visit as scheduled by CoAEMSP, date to be determined through Fall 2015.

### **Assessment Measures**

Date	Description
10/15/2014	Criteria determined by the accrediting body for each program standard.

### **Intended Results**

Date	Description
10/15/2014	The EMS program will meet the standards and thresholds for reaccreditation.

### **Actual Results**

Date	Description
No Data to Display	

### **Use of Results**

Date	Description
09/04/2015	We will use all comments and suggestions to modify the curriculum and procedures accordingly to maintain accreditation standards.

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1563 Medical Assistant - AAS degree plan Operational In Progress

## **Objective Description**

Develop an AAS degree plan for the Medical Assistant program.

### **Assessment Measures**

Date	Description
10/15/2014	Submission and approval by the Curriculum Committee and THECB.

### **Intended Results**

Date	Description
10/15/2014	An AAS degree - Medical Assistant in effect for Fall 2015.

### **Actual Results**

Date	Description
No Data to Display	

### **Use of Results**

Date	Description
No Data to Display	

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36210 Process Technology Wethington, Stephen

Obj ID Objective Objective Purpose Objective Status

1281 Class Schedule Operational Ongoing

## **Objective Description**

Classes will be be offered at appropriate times for the students

### **Assessment Measures**

Date	Description
09/04/2012	percentage of classes making based on classes offered and classes making.

### **Intended Results**

Date	Description
08/24/2012	90% of classes offered each esmester under a specific rubric will make. (Report to be provided by IRE).

### **Actual Results**

D	ate	Description
0	9/02/2015	100% of all offered mandatory classes were made. Three optional internship classes were not made due to
		the lack of internship offerings by the local ndustry

### **Use of Results**

09/02/2015 Discontinue the CTEC 2286 offering due to the lack of this type of internship	Date	Description
	09/02/2015	Discontinue the CTEC 2286 offering due to the lack of this type of internship

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36230 Welding Woods, Victor

Obj ID Objective Objective Status

1477 Ventilation Improvement Developmental In Progress

### **Objective Description**

Ventilation has been installed in both welding labs to bring up to OSHA standards. Plan on working with maintenance department to insulate the building to get A/C working better. This summer after the new units were installed the labs were still 97 degrees.

#### **Assessment Measures**

Date	Description
10/01/2014	Successful inspection by professional environmental and testing firm.

### **Intended Results**

Date	Description
10/01/2014	Ventilation in the welding labs will meet OSHA standards.

### **Actual Results**

Date	Description
	Ventilation has been installed waiting to have it tested. Also will be working maintenance department to insulate the building it was 97 degrees this summer.

### **Use of Results**

Date	Description
No Data to Display	

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70000 Student Success Council Templer, James

Obj ID Objective Objective Purpose Objective Status

1431 Administer SSC Operational In Progress

## **Objective Description**

Lead monthly meetings of the Student Success Council (SSC), with prepared agenda and a recorder to document the meetings.

### **Assessment Measures**

Date	Description
09/24/2014	Posting of agenda and minutes for each of the nine meetings held

### **Intended Results**

Date	Description
09/24/2014	A minimum of nine Student Success Council meetings will be held during this academic year, with an agenda and minutes for each.

### **Actual Results**

Date	Description
09/04/2015	During academic year 2014-2015, ten SSC meetings, with an agenda and minutes kept for each, were held on the following dates:
	9/23/14 10/28/14 11/5/14 11/25/14 1/27/15 2/24/15 3/24/15 4/28/15 5/26/15
	6/23/15

### **Use of Results**

Date	Description
09/04/2015	Continue to schedule and facilitate meetings of the SSC.

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Obj IDObjectiveObjective PurposeObjective Status1432Tracking RecommendationsOperationalIn Progress

## **Objective Description**

Track recommendations presented to the Student Success Council (SSC) from presentation to SSC through presentation to the President's Cabinet and assignment to unit/personnel responsible, as appropriate.

### **Assessment Measures**

Date	Description
09/24/2014	SSC tracking form

### **Intended Results**

Date	Description
09/24/2014	A completed tracking form will be posted on the I-Drive to document that each recommendation was
	considered and reviewed at all steps in the recommendation consideration process.

### **Actual Results**

Date	Description
09/04/2015	We experienced some challenges in documenting the progress of SSC committee recommendations all the way through from development to assignment to an appropriate unit for implementation. As a result of this difficulty, the VPI and VPSS developed a form to assist in tracking recommendations from the time that they are considered in Cabinet to the time that they are assigned to a unit for implementation.

#### **Use of Results**

Date	Description
09/04/2015	Due to the difficulties experienced in tracking recommendations, the VPI and the VPSS developed a form to assist in tracking recommendations once they have gone to Cabinet for approval and assignment. Not only will we use this form to improve the tracking process, but we will also ensure that the progress of recommendations through the process of review will be regularly documented in the tracking form on the I-drive by making the tracking form a part of the SSC meeting agenda.

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1436 Communication about SSC Operational In Progress

## **Objective Description**

Ensure that activities of the SSC are communicated to a broad audience, to include the Board of Trustees and campus constituencies.

## **Assessment Measures**

Date	Description
09/24/2014	Minutes from meetings of the Board of Trustees, Student Services Leadership Council, and Instructional Leadership Council.

## **Intended Results**

Date	Description
09/24/2014	Evidence of communication to a broad audience will be found in minutes from meetings of the Board of
	Trustees, Student Services Leadership Council, and Instructional Leadership Council.

### **Actual Results**

Date	Description
09/04/2015	The BOT was kept regularly informed about SSC activity through presentations made by the VPI and the VPSS. Key activities of the SSC were also reported in the ILC and SSLC.

### **Use of Results**

Date	Description
09/04/2015	Continue to increase communication about SSC activity in these same venues and to other audiences as well.

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75000 SSC Subcommittee 5: Enhancing the Quality of the Path and the

Guides

Bush, Lonica

Obj ID Objective Objective Purpose Objective Status

1271 Off-Site Facilities Operational In Progress

### **Objective Description**

Identify additional instructional locations in the North County area.

### **Assessment Measures**

Date	Description
09/24/2014	Listing of locations for expansion of instructional locations will be developed by end of 2014-2015 academic
	year.

### **Intended Results**

Date	Description
08/28/2015	Suitable locations for expansion in the North County area will be identified.

### **Actual Results**

Date	Description
08/28/2015	Process to identify and list possible locations for expansion of instruction in the North County continues.

### **Use of Results**

Date	Description
08/28/2015	Search for new sites to expand instruction in the North County will continue.
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