

## How Do I Log In to my email and Campus Computers?

Visit [www.com.edu](http://www.com.edu)

Click WebAdvisor (ARROW)

The screenshot shows the homepage of www.com.edu. At the top, there is a navigation bar with a search box and various icons. Below the navigation bar, there is a section titled "Get Connected — Online Resources" which contains several icons for different services: Blackboard, Office 365 Email, COM Mobile App, WebAdvisor, Schedule/Catalog, Library, DE Support, and Help Center. A large red arrow points to the WebAdvisor icon. A black callout box with white text is overlaid on the Office 365 Email icon, stating: "You'll also be able to use your COM email once you complete this process". Below the icons, there are three sections: "Paying for College", "Syllabi, Résumés and Evaluations", and "Dual Credit Classes", each with a "LEARN MORE" button.

**\*\*\*REMEMBER—All communications from the college will now be routed to your COM Email Account!**

# Click What's My User ID/COM ID?



For assistance, call the **Student Help Center** at 409-938-1211 or 1-888-258-8859 ext. 8663 or visit [www.com.edu/helpdesk](http://www.com.edu/helpdesk)

The screenshot shows the College of the Mainland website interface. At the top right, there is a navigation bar with three items: "Log In", "Main Menu", and "com.edu". Below this, a link "What's My User ID / COM ID?" is visible. A large red arrow with a black outline points from the left towards this link. On the left side of the page, there is a "Need help?" section with contact information for the Student Help Center and Admissions Office, and a "Password Reset" link. A vertical "main menu" label is also visible on the left.

**Fill in as noted**

1. Fill in Last name and SSN to **get COM ID AND Username**
2. The first time you login, Use **USERNAME** and Password of **COM ID** to get logged in the first time
3. Follow the prompts to change your password
4. This will change ALL passwords
  - a. Campus computers
  - b. Office 365 Email ([www.com.edu](http://www.com.edu), button to left of the one you used for WebAdvisor)
  - c. WebAdvisor



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Log In

Main Menu

## What's My User ID / COM ID?

In order to retrieve your User ID you must fill in your last name and one of the two additional identifying numbers.

\* = Required

Last Name\*

SSN

OR

COM ID

SUBMIT

Log In

Main Menu



powered by Symantec

[About SSL Certificates](#)

# What Can I Do With WebAdvisor login?

Click "Students" for options



For assistance, call the Student Help Center at 409-938-1211 or 1-888-258-8859 ext. 8663 or visit [www.com.edu/helpdesk](http://www.com.edu/helpdesk)

Welcome Julianne Duncan!

Select your point of entry to the right »

### Need help?

For general assistance: visit [www.com.edu/help](http://www.com.edu/help) or contact the Student Help Center by phone at 409-933-8663 or 1-888-258-8859 ext. 8663 or e-mail to [welcom@com.edu](mailto:welcom@com.edu).

For questions about registration, contact the Admissions Office by phone at 409-933-8264 or 1-888-258-8859 ext. 8264.



[Password Reset](#)

FOR TECHNICAL ASSISTANCE,

main menu

A grid of user selection options. The 'Students' button is highlighted in blue and has a large red arrow pointing to it. Other buttons include 'Continuing Education', 'Faculty', 'Employees', and 'Advisors', each with a corresponding profile picture.

## To login to EMAIL

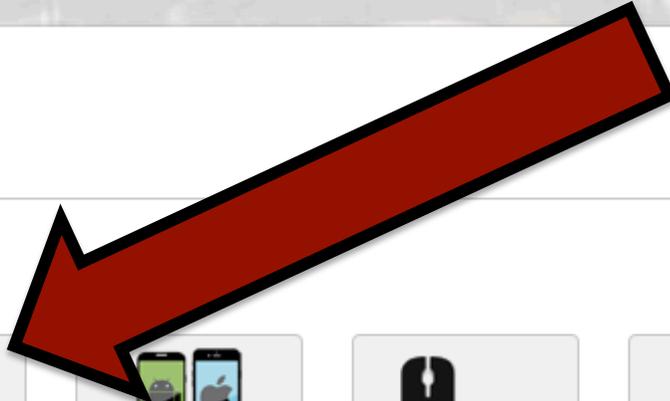
1. Go back to [WWW.COM.EDU](http://WWW.COM.EDU)
2. Click Office 365 and
3. Enter the credentials you got from WebAdvisor.
4. That's it!

Graduation Workshop

COM Students - March 2, 12:00-1:00 p.m. in TVB 1344  
COM Students - March 3, 12:30-1:30 p.m. in TVB 1344

YouTube

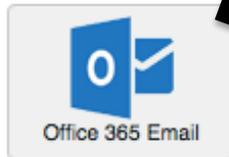
MORE COM TV VIDEOS



### Not Connected — Online Resources



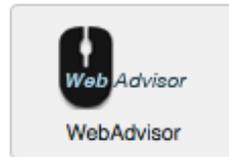
Blackboard



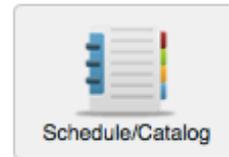
Office 365 Email



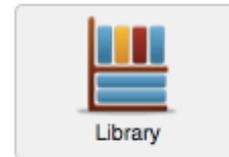
COM Mobile App



WebAdvisor



Schedule/Catalog



Library



DE Support



WC Online



Bookstore